

How can I get tickets?

Tickets will be available for purchase at the **Altria Theater Box Office** (6 N. Laurel Street) beginning **Friday, September 27, 2019 at 8 AM** and online at BroadwayinRichmond.com, Hamilton.etix.com or HamiltontheMusical.com at **10 AM**. Tickets will not be available by phone or at the Dominion Energy Center box office.

What time should I line up and what can I expect?

We anticipate a large number of patrons. If you are coming to the box office to purchase tickets, you will need to get in a line at the Laurel Street entrance. You will be given a numbered wristband before you enter the building. You must remain at Altria Theater to guarantee your place in line. Only those with a number will be allowed to purchase tickets. **Standing in line does not guarantee you will be able to purchase tickets for your preferred date and price level.** You will move through the line to be bag checked by security and called in order of next in line. For guests with accessibility needs, please find a staff member wearing a HAMILTON Richmond t-shirt for assistance. All orders require a photo ID belonging to the purchaser. Tickets may be purchased by cash or credit card. If purchasing by credit card, you will need to present your photo ID and the name must match that on the credit card you are using. You also need an ID to purchase tickets with cash. Tickets purchased with cash will be held at Will Call and available for pick up ninety minutes prior to your selected performance and may only be picked up by you with your photo ID. No alternate names for pick up will be accepted.

How many tickets can I purchase?

There is an 8-ticket limit per household. After all available tickets are sold, all purchases will be reviewed. Any and all purchases found violating the HAMILTON ticket policy will be cancelled without further consideration.

How much will tickets cost?

Prices will range **from \$75 to \$149 with a select number of \$249 premium seats** available for all performances. Prices subject to change.

Will more tickets become available?

A limited number of seats may be made available for sale closer to and during the engagement. For updates, check BroadwayinRichmond.com regularly, follow us on [Facebook](#), [Instagram](#) or [sign up](#) for our Broadway in Richmond email newsletter.

Can I get on a waitlist for tickets?

There is not a waitlist for HAMILTON. We encourage you to check back regularly for tickets that may be made available closer to and during the engagement.

How is it possible that there are tickets on secondary ticket sites and that they are so outrageously priced?

Etix.com is the official online ticket source for Broadway in Richmond tickets. We make every effort to sell directly to patrons so that our guests receive the best seats, at the best price, and receive the best customer service. We are dedicated to keeping tickets out of the hands of

resellers by investing in technology that thwarts ticketing bots, by employing legal tactics to take down misleading websites that attempt to look official, by identifying and cancelling orders placed by brokers, and our ongoing efforts to educate the public to the dangers of purchasing from brokers and the secondary ticket market.

If you purchase tickets from a ticket broker or any third-party seller, Altria Theater cannot guarantee that your tickets are valid, and you may be denied admission to the performance. In addition, we cannot reprint or replace your tickets if they are lost or stolen and we are unable to contact you with information regarding time changes or other pertinent updates regarding the performance. It is quite likely that you are paying excessive broker fees that are often double or triple the face value of the ticket.

Will there be a lottery for HAMILTON in Richmond?

There will be a lottery for forty (40) \$10 seats for all performances. Details will be announced closer to the engagement. In the meantime, download the HAMILTON app on the App Store and Google Play to be sure you receive lottery updates.

Will there be discounts for HAMILTON in Richmond?

No discounts are available for HAMILTON.

If I get tickets and want to share my excitement on social media, is there anything I should avoid?

Each ticket has a one-of-a-kind barcode, and when you share your tickets along with your personal information online, your tickets can be compromised. You can still share your excitement online, just make sure to #CoverTheCode by covering the bar code and any other personal information on your ticket.

Will group sales be available for HAMILTON?

Due to demand, group sales will not be available for HAMILTON. However, group sales will be available for other 2019/20 season events.

What is the running time for HAMILTON?

Running time is 2 hours and 45 minutes, including intermission.

Is there an age recommendation?

HAMILTON is appropriate for ages 10+. The show contains some strong language. Every patron, regardless of age, must have a ticket.

FOR ANY MEDIA INQUIRIES – PLEASE DIRECT TO CINDY CREASY Cindy@CreasyWoolfolkConcepts.com

FOR ANY SUBSCRIBER OR GROUP INQUIRES FOR OTHER BROADWAY SHOWS – PLEASE DIRECT TO 804-592-3401 or groupsales@smgrichmond.com